



Tele-Consultation Disclaimer – Al Noor Hospital

Al Noor Hospital offers telemedicine and video consultations for patients who are unable to visit the hospital in person. However, a tele-consultation cannot replace an in-person consultation where a doctor can physically examine the patient.

Whenever possible, we strongly advise you to visit the hospital for a face-to-face consultation. Telemedicine should only be used if an in-person visit is not feasible and the consultation cannot be delayed.

If you opt for a tele-consultation, you are advised to confirm the diagnosis, treatment plan, and prescribed medications during your next in-person visit. If your symptoms persist or worsen, seek immediate medical attention at the nearest hospital.

By choosing telemedicine consultation, you acknowledge and accept that the doctors and personnel involved in the telemedicine setup shall not be held responsible for any errors in diagnosis or treatment that may arise due to technical limitations. While every effort will be made to ensure a smooth and accurate consultation, unforeseen issues may occur.

Al Noor Hospital and its doctors do not guarantee the complete accuracy of tele-consultations, given the inherent limitations of remote diagnosis without a physical examination. By proceeding with a tele-consultation, you provide your informed consent to its use with an understanding of these limitations.